

Aramco Employee Ticketing Program – Terms & Conditions

Introduction & Acceptance

These Terms & Conditions govern the purchase of FIFA World Cup™ ticket vouchers by Aramco employees through the Aramco Ticketing Platform powered by SECUTIX. All activities are conducted in accordance with FIFA's official terms and conditions

By purchasing, you agree to these Terms & Conditions and :

- FIFA's Stadium code of conduct :
<https://digitalhub.fifa.com/m/50ebae81c412b7d5/original/FIFA-World-Cup-2026-Stadium-Code-of-Conduct.pdf>
- Terms of Use Canada :
<https://digitalhub.fifa.com/m/6da6e4deb1e074a2/original/ticketing-terms-of-use-canada.pdf>
- Terms of Use Mexico :
<https://digitalhub.fifa.com/m/f53fd73330f357f/original/fwc-26-ticketing-terms-of-use-mex.pdf>
- Terms of Use USA :
<https://digitalhub.fifa.com/m/c3856874964e176/original/FIFA-World-Cup-2026-Ticketing-Terms-of-Use.pdf>

Eligibility

Access is restricted to Aramco employees verified via corporate email.

Pricing & Payment

Prices are set by FIFA.

Payment can be done with Visa or Mastercard.

A 5% payment fee will apply on top.

All payments are in USD.

Refunds & Cancellations

All sales are final, Tickets are **non-refundable**

Ticket Transfer Rules

Tickets from a FIFA Group Sales order are owned by the partner. Tickets obtained through this portal will **not be resellable** on FIFA official Resale/Exchange Marketplace. They will be transferrable.

Unauthorized resale or transfer outside FIFA's system will invalidate the ticket.

Stadium Code of Conduct

By attending the event, you agree to FIFA's Stadium Code of Conduct, including prohibited items (weapons, fireworks, large bags, alcohol except in designated areas) and behavior rules (no violence, discrimination, or disruption). Non-compliance may result in denied entry without refund.

Customer Support

For assistance, contact the Aramco Fan Care portal (arsa-fwc26.zendesk.com).

Data Protection

SECUTIX and Aramco comply with Swiss FADP and GDPR. Personal data will be shared with FIFA for ticket issuance. <https://www.aramco.com/en/privacy-notice>

Liability

Neither SECUTIX nor Aramco is liable for travel costs, inability to attend the event or non-compliance with FIFA rules.

Governing Law & Jurisdiction

These Terms & Conditions are governed by Swiss law and subject to the exclusive jurisdiction of Zurich courts.